

TECHNICAL SERVICE CHARTER

NEWBUILDING

WWW.AWLGRIP.COM

- The responsible Awlgrip Representative will be available to attend a pre-project meeting with the yard, contractor and owner's site team.
- We will provide telephone numbers for local personnel including the responsible Technical Service Representative.
- At the pre-project meeting we will:
 - Discuss and confirm final specification
 - Agree any inspection timetable, protocols and procedures
- We will use all reasonable endeavours and work with our distributors to ensure that the paint is available in a timely manner.
- We will be present at any agreed yard inspections and will measure and record the following:
 - Climatic conditions
 - Coating sequence and adherence to specification
- If we discover any deviations from the specification we will advise the yard / contractor and make appropriate recommendations for rectification.
- We will supply appropriate technical information about the products upon reasonable request.
- We can supply the owner with a specification prior to delivery of the vessel.

Our Technical Service Representatives will take all reasonable care when giving advice and preparing reports. The role of the Technical Service Representative is advisory only; it is not our responsibility to supervise surface preparation and coating application and the yard / applicator remains fully responsible for these activities and their quality control.

Visit us at www.awlgrip.com for further information.

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