

TECHNICAL SERVICE CHARTER

MAINTENANCE & REFIT

WWW.AWLGRIP.COM

- We will meet the yard if requested prior to the vessel docking to discuss the project and agree contact times with yard, applicator and vessel representative.
- We can be available for an indock inspection and offer advice and recommendations.
- We can submit a specification for signed approval as soon as possible after the indocking inspection.
- We will use all reasonable endeavours and work with our distributors to ensure that the paint is available in a timely manner.
- We will be present at any agreed yard inspections and will also measure and record the following:
 - Climatic conditions
 - Coating sequence and adherence to specification
- If we discover any deviation from the specification we will advise the yard / contractor and make appropriate recommendation for rectification.
- We will supply appropriate technical information about the products upon reasonable request.

Our Technical Service Representatives will take all reasonable care when giving advice and preparing reports. The role of the Technical Service Representative is advisory only; it is not our responsibility to supervise surface preparation and coatings application and the yard / applicator / contractor remains fully responsible for these activities and their quality control.

Visit us at www.awlgrip.com for further information.

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